



**Headland Lodge (formerly Kangaroo Beach Lodges)**  
**PRIVACY POLICY**  
**VALID FROM 1 July 2019**

This Privacy Policy is intended to inform you of our practices regarding the collection, use and disclosure of any information we collect from or about you.

**What information we collect, and how we collect it**

Personal information

We collect personal information about you that you submit to us voluntarily through our web site or otherwise. This personal information may include (but is not limited to) your name, your email address, your postal and billing addresses, your telephone number(s) and your payment information, which may include credit card details.

We may also request further optional information such as your date or year of birth, your gender and/or other demographic information and your personal preferences.

Non-personal information

We may collect non-personal information relating to your use of our web site. This might include (but is not limited to) your IP address, browser type and operating system. We may also use tracking technology (including cookies) to collect information about the date and time of your visit to our web site and details of which pages you viewed.

Cookies are small pieces of information that a web site sends to your computer's hard drive while you are viewing a web site. Cookies do not identify you personally but identify your web browser. Cookies help us by providing information about how our web site is used. We may use both session cookies (which expire once you close your web browser) and persistent cookies (which stay on your computer until you delete them). Most web browsers are set to accept cookies. You can disable cookies using your web browser's help files, but this may affect the functionality of our web site and your ability to use our services.

**Why we collect information, and how we use it**

We collect your personal information for the primary purpose of facilitating your use of our services. We use your personal information in a number of ways for this primary purpose, including (but not limited to) providing you with access to our web site, contacting you with details of our services, processing any purchases you make and administering our dealings with you.

We also collect your personal and non-personal information in order to improve Kangaroo Beach Lodges by developing processes, products and services to better meet your needs.

## **Disclosure of your information**

We may provide your personal information to third party service providers who perform functions for us or provide services to us, for example processing credit card transactions, sending emails, marketing or analysing data. In such cases, we take steps to ensure that our service providers do not use any personal information disclosed to them except for the purposes of providing the requested service to us.

We may disclose your personal information to the police or any relevant authority or enforcement body (including your internet service provider) if we suspect you are in breach of our Terms and Conditions or that you are or have been engaged in any unlawful activity and we reasonably believe this disclosure is necessary, or if required to do so by law. We may disclose your personal information as part of a sale or proposed sale of our business.

## **Third parties**

Our web site may contain links to third party web sites, including social media web sites.

We are not responsible for the privacy practices of other web sites and this Privacy Policy does not apply to any third party web sites.

## **Security**

We employ appropriate electronic and procedural measures to protect personal information from unauthorized access, use or disclosure

You acknowledge that despite our best efforts the security of online transactions and communications sent by electronic means or by post cannot be guaranteed.

## **Changes to this Privacy Policy**

We may update this Privacy Policy from time to time by updating this page. Continued use of our web site following such changes indicates your agreement to be bound by the updated Privacy Policy.

## **Contacting us and updating personal information**

You may view and update your personal information at any time by contacting us. If you wish to remove your personal information from our database (other than for legitimate record-keeping or business reasons), or if you have any questions or concerns about your privacy, you can contact us via the telephone or email addresses as provided on our website: [www.kangaroobeachlodges.com](http://www.kangaroobeachlodges.com).

## **Company details**

Headland Lodge (formerly Kangaroo Beach Lodges) [www.kangaroobeachlodges.com](http://www.kangaroobeachlodges.com)